

Return Policy

All product sold by Specialtytools.com are backed by our 30 Day Money Back Guarantee. If for any reason you're not satisfied with your order you can return it for a full refund. Some items drop shipped from our vendors require a restocking fee of 15%. If your not sure if what you are looking at will do the job just call us and well be happy to help you make your decision.

Life is too short to worry about just sales. Our goal is to create long term relationships with our customers and the more we can help the better off everyone will be. We have customers that have been doing business with us for years just because they feel they can count on our opinion.

Price Guarantee

Over the years we've not really kept track of our competitors pricing. We've always based our prices on a markup that would lend itself to a fair prir to our customers while making a modest profit for ourselves. Generally our prices are the same or better than our competitors excluding lost leaders to reel you in. We really believe that the cost of an item is only part of the equation. You really have to combine price, quality and service the get the true value for your money.

We aren't able to know what every one else is running on sale and we certainly can't track all the pricing on the Internet. If you find a price that's better than ours and you'd like to do business with us just call our office. If we can match a price you've gotten elsewhere will do it, if not we will just tell you we can't.

We are just regular people here, just like our customers. Talk to us and be fair with us, it's all we ask

We appreciate your business and the opportunity to serve you.

The staff at Specialtytools.com